



Health Intervention Services
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Grand Rapids, MI 49507

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The future is bright with your help!

Volunteer your time and talent. We are always in need of volunteers!

- Providers for medical and dental
- Maintenance
- Office support
- Volunteer coordination

Contact Nancy Vandenberg at 616-475-8446 x-116 for more information.

Donate your treasure

- Online at www.hisgr.org
- Giving envelope
- Monthly Electronic Funds Transfer or Credit Card Donations
- Stocks, estate gifts, life insurance, qualified IRA funds, charitable gift annuities

Contact Bill Paxton for more information at 616-475-1363 or bpaxton@hisgr.org.



Health Intervention Services

Healing for today.
Hope for tomorrow.

www.hisgr.org | AUGUST 2015

HIS Mission

The HIS mission is to bring Christ's healing to the medically uninsured and underinsured through the provision and coordination of medical and dental services, counseling, and Spiritual Care.



ANNUAL REPORT—2013-2014

Our Dedicated Team

Staff

Bill Paxton
President
Laura VanderMolen, DO
Medical Director
Daniel Armstrong, DDS
Dental Director
Sandra Deters
Monse Dykema
Sam Foran - Americorp
Esther Funez-Castro
Daniel Garcia
Thressa Hoekstra
Malhar Parikh - Americorp
Chris Shoemaker, MD
Lynette Schreur
Ken Vanderwal
Nancy Vandenberg
Samantha Velez
Ynixce Villagomez

Board of Directors

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2013-2014: Change & Challenge!

Fiscal Year 2013-2014 was a year of change and challenge.

The Medicaid expansion in Michigan became effective in April 2014, affecting a significant number of the uninsured – the population that we have historically served. It also has necessitated helping people

The Affordable Care Act (ACA) has provided increased opportunities for service, but the electronic medical record (EMR) it mandates has slowed care somewhat as providers and staff learn the finer points of the computer software. While EMR has temporarily decreased productivity; it also improves quality assurance assessment and grant reporting through efficient data collection. While many "free clinics" have struggled to remain afloat, our Director's foresight and preparation for the implementation of the ACA helped smooth these rough patches.



Dr. John VanderKolk, who developed the dental program and served as Dental Director at HIS for 8 years, left to continue dental ministry and partner with Reach Global in North Africa with his wife Rosa. His visionary leadership, dental community networking and strong compassion for the under-served will be greatly missed. His passion and resolve to provide exceptional quality care helped build a strong reputa-

tion for our dental services.

During this time of turbulence and change we remain confident of two things. First, there are many people in our community who continue to need our services. Some of them still do not have insurance, and many of them have other problems accessing quality health care. And second, we remain confident that our God is directing and leading this organization. Time and time again we see continued evidence of His hand guiding HIS. We know that our God continues to provide

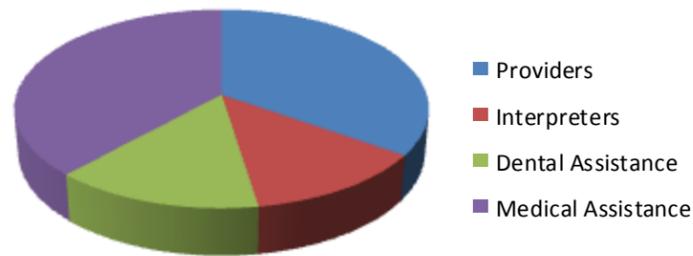
Dianne Slager
Co-Chair of the HIS Board of Directors

PROGRAM SERVICES AND STAFFING

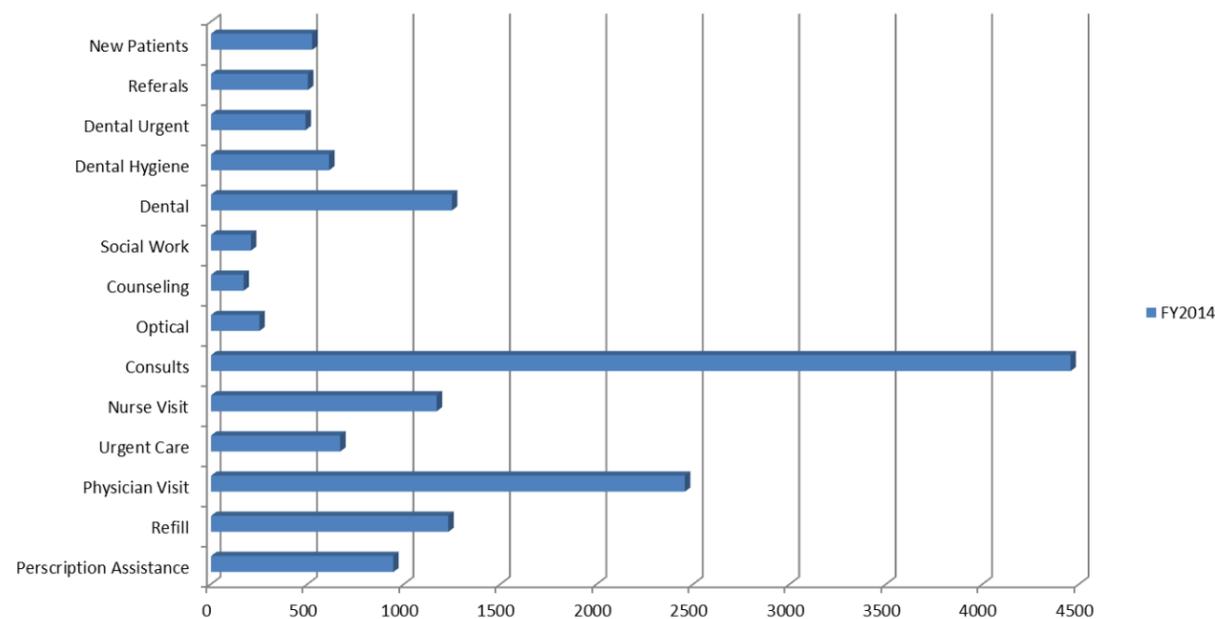
Summary of Annual Highlights

- Implemented an Electronic Medical Record in May 2014
- Adjusted to the implementation of Healthy Michigan (expansion of Medicaid) in April 2014
- Provided 6,766 patient contacts across all programs
- Decrease visits in medical and vision by 1,362 due to implementation of EMR and impact of Healthy Michigan
- Increased dental visits by 674
- Increased counseling and case management by 176
- Accepted Healthy Michigan plans in medical and dental for the first time
- Long time Dental Director, John Vander Kolk, left HIS to pursue his passion for foreign missions
- Laur Schaberg, Advancement Director, also left HIS leaving a hole in fund development
- Provided 5381 hours of volunteer professional services

FY2013-2014 Volunteer Hours



FY2014



FINANCIALS

Complete Audited Financials are available upon request. Ask Thressa at thoekstra@hisgr.org.

Despite tremendous help from our supporters through their donations of time and money, FY2013-14 was a challenging year. Net income for the year was -\$70,470.80.

