



Position Description

Community Health Worker

Summary:

The Community Health Worker is responsible for serving the community as a bridge between the individual and health care services. The primary responsibilities of any CHW is to build trusting relationships with clients and to connect those clients to care, eliminating barriers and promoting wellness. The effectiveness of CHWs lies in their ability to gain access to hard to reach individuals and to patiently coach and support them as they work towards health care goals.

Responsibilities:

- Collaborate with staff for Exalta community program development
- Connect individuals to Exalta Health resources
- Work collaboratively with team physicians, APPs, MAs, nurses, and other Exalta Health staff
- Effectively communicate with diverse populations, including patients and their families
- Deliver health information using culturally appropriate terms and concepts
- Provide informal guidance, support, and follow-up as needed with patients
- Will be responsible for the initial consultation appointment with patients to help guide next steps in care planning
- Ability to accurately assess vital signs (HR, BP, Resp.), and administer screening tools (PHQ 9, ACEs, glucometry, ect.) is preferred
- General administrative duties including patient scheduling, case management, and program navigation
- Understand normal health parameters and communicate results in a timely manner to APP
- Notify managing provider about unusual or unexpected events or problems
- Performs other duties as assigned

Qualifications:

- In agreement with the Exalta Health Statement of Faith
- Bilingual/ Bicultural - English and Spanish
- High School Diploma or GED
- Community Health Worker Certification or equivalent training and experience preferred
- Potential for on the job training for uncertified CHW
- Excellent verbal and written communication skills, preferably in Spanish
- Must have the ability to exercise sound judgement and discretion
- Ability to maintain highly confidential information
- Must have a valid driver's license and reliable transportation

This will be a full-time position. Local travel to neighborhoods is required.