



Job Position: Community Health Worker

Job Type: Full-time

About Exalta Health

Exalta Health is a faith-based nonprofit healthcare center that offers accessible, compassionate healthcare. We primarily serve the uninsured, underinsured, and refugee community in West Michigan. Our integrated healthcare model- including medical, vision, dental, behavioral, and spiritual care services are provided to our community, promoting wellness for all.

Position Summary

The Community Health Worker is responsible for serving the community as a bridge between the individual and health care services. The primary responsibilities of any CHW is to build trusting relationships with clients and to connect those clients to care, eliminating barriers and promoting wellness. The effectiveness of CHWs lies in their ability to gain access to hard-to-reach individuals and to patiently coach and support them as they work towards health care goals. This position will work closely with the medical team.

Key Responsibilities

- Connect individuals to Exalta Health resources
- Collaborate with staff for Exalta in the Community program development
- Work collaboratively with team physicians, APPs, MAs, nurses, and other Exalta Health staff
- Effectively communicate with diverse populations, including physicians, employees, patients, and families
- Participate in community outreach events
- Interpret clinical appointments as needed
- Provide informal guidance, support, and follow-up as needed with patients
- Understand normal health parameters and communicate results in a timely manner to APP
- Deliver health information using culturally appropriate terms and concepts
Ability to accurately assess vital signs (HR, BP, Resp.), and administer screening tools (PHQ 9, ACEs)



Qualifications

- In agreement with the Exalta Health Statement of Faith
- Bilingual and Bicultural in English and Spanish
- High School Graduate or GED diploma
- Community Health Worker Certification or equivalent training and experience preferred
- Excellent verbal and written communication skills
- Must have the ability to exercise sound judgement, and maintain highly confidential information
- Insurance navigation skills/training preferred
- Program development experience preferred

Employee Benefits

- Medical and Dental insurance plan options for you and your family
- Flex plan account available for eligible, full-time employees
- 403(b) retirement savings plan with employer match
- Paid time off and holiday pay for part time and full-time employees

How to Apply

Candidates interested in the position should submit a resume on our website (<https://exaltahealth.org/careers/>)